



OC FAIR SUPER PASS QUESTIONS AND ANSWERS

Q: Will the Super Pass holder have his or her photo on the pass?

A: Photos will not be included on the 2009 Super Pass - only the holder's name.

Q: Is there a limit of how many Super Passes one person can purchase?

A: No limit. The full name for each Pass holder must be provided at time of purchase.

Q: Why offer a Super Pass?

A: Super Pass provides a wallet-friendly experience to frequent fairgoers and encourages repeat visits.

Q: Will there be a limit on the total number of Super Passes sold this year?

A: No limit. If every fairgoer wanted to buy a Super Pass, they could.

Q: Can I purchase a Super Pass for someone else?

A: Yes. Simply provide the full name of each Pass holder when purchasing.

Q: How do you actually get your Super Pass?

A: With a service charge of \$4 per order (plus any applicable shipping charges), Super Passes can be mailed to the purchasers. Passes can also be fulfilled on-site through the Will Call booths and the Super Pass Office inside the Fair.

Q: What if someone is already at the Fair and wants to buy a Super Pass?

A: Any Fair guest can buy a Super Pass by visiting the Super Pass Office inside the Fair gates. If they show a one-day admission ticket with that day's date, they get the daily admission fee off the one pass.

Q: Does the Super Pass provide backstage access to the Pacific Amphitheatre or Arena?

A: No. However, there are discounts on select tickets and events.

Q: Can Super Pass holders bypass the security bag check?

A: For the safety and security of all guests, anyone wishing to enter the Fair must go through the bag check areas before enjoying the Fair.

Q: Is parking included with the Super Pass?

A: No. General parking is \$5 per vehicle per day. Preferred is \$8. Free parking and shuttle service are available Saturday and Sunday from the Experian parking lot.

Q: Is there a special gate Super Pass holders have to enter through?

A: Super Pass holders can enter the Fair at any public entry gate (Blue, Yellow, Green or Service.)

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Q: If someone bought reserved seats at Pacific Amphitheatre or Actions Sports Arena then buys a Super Pass can they get the value of the Fair admission refunded from their concert ticket?

A: No, as the Super Pass is already heavily discounted.

Q: If a Super Pass holder brings their non pass-holding friends into the express lines, can the friends also get express access into the Fair?

A: No. Only holders of a Super Pass can access the express line. This excludes children 5 and younger.

Q: I've already bought my Super Pass and want to take advantage of the Pacific Amphitheatre and Arena offers. How should I get my show tickets?

A: Redeeming additional special ticket offers must be redeemed at the OC Fair Box Office at the Pacific Amphitheatre during regular public hours.

Q: I've got a question about the Super Pass, who do I contact?

A: The Super Pass Coordinator can be contacted at superpass@ocfair.com.

Q: Do I have to wear or display my Super Pass once I get into the Fair?

A: While it is not required to wear the Super Pass, proud holders are more than welcome to display their season pass while enjoying the Fair.

Q: Will my purchase of a Super Pass mean I'll be getting solicitations for other offers?

A: Only Super Pass and OC Fair-related information and offers will be sent to purchasers. You can opt-out of emails at any time.

Q: What kind of ID needs to be shown to use a Super Pass?

A: A valid driver's license, passport or other government-issued identification is required for adults.